

RIVER BEND NEWS

FROM TOWN HALL www.riverbendnc.org



**THE RIVER BEND STAFF
AND POST HURRICANE
FLORENCE RESPONSE**
BY MAYOR JOHN KIRKLAND

Those of us who call River Bend home should reflect on the dedication of the Town staff during the stressful period following Hurricane Florence. Since September 15 the staff, led by Manager Delane Jackson, has performed all regular duties and also the work associated with storm recovery.

It is most appropriate to specifically mention Allison McCollum, the Town's Certified Floodplain Administrator. Allison and her family do not live in River Bend, but they also are dealing with a home that flooded during the hurricane. She is the staff member who interfaces with all residents who have experienced flooded homes and need to file with FEMA. I mention Allison only because she has met with so many residents with extreme damage in their homes.

Every member of the Town Staff has worked to solve unusual issues created by the hurricane with the goal of returning to conditions considered as normal. They all deserve a special expression of thanks. This staff would be a strong performing addition to any organization, and River Bend is fortunate that they have opted to serve our community. The staff has made every reasonable effort to keep citizens informed of the hurricane threat, the plans and work associated with recovery and the details of the Town's interaction with the FEMA staff as they assist in this effort.

"Every member of the Town Staff has worked to solve unusual issues created by the hurricane with the goal of returning to conditions considered as normal. They all deserve a special expression of thanks."

There is another group of individuals deserving special recognition: the members of other North Carolina municipalities who have come to assist in the collection and

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transport to the landfill the mountains of construction debris created by the flooding. Manager Jackson placed a request to the state mutual aid pool for assistance in debris removal. This is an organization in which River Bend holds membership. Six municipalities sent equipment and personnel. One of the first to respond was the City of Apex where former River Bend Manager Drew Havens is now manager. Winterville, Holly Springs, Carrboro, Concord and Mooresville also sent crews.

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Town Manager Delane Jackson has received continuing support from the Craven County Emergency Management team. This professional team serves River Bend and the entire Craven County population in an impressive manner both before and following an event like hurricane Florence.

An objective review of the action of local, state and federal organizations in post Florence response will conclude that all performed quite well and each rose to the challenges presented and cooperated in achieving good management of the emergency presented by the hurricane. ■



**WRD/PW
SEPTEMBER REPORT**
BY BRANDON MILLS
DIRECTOR OF PUBLIC WORKS

This September is one we would all like to forget. Hurricane Florence brought pure devastation to many areas of the Town of River Bend as well as to a lot of areas in eastern North Carolina. Hurricane Florence will be talked about for a long time to come. The flooding was unparalleled in North Carolina. Even with all the damage the flooding caused, there was still a light that shined through during this very tough time. I saw a community

"I saw a community stand together and start the rebuilding process."

stand together and start the rebuilding process. Neighbors helping neighbors, and many volunteers helping people in need. There is a long road ahead for many, but as long as we stand together, we can and will rebuild!

REPORTING AFTER HOURS WATER-SEWER EMERGENCIES

- ◆ Dial Town Hall at 638-3870.
- ◆ Dial "9" and follow the directions to contact the on-call duty operator.
- ◆ Enter your phone number at the sound of the tone.
- ◆ The automated system will inform you that your page has been sent.
- ◆ Our utility operator will return your call.
- ◆ If you do not receive a call back within ten minutes, please notify the Police Department at 638-1108. They will get in touch with the on-call utility system operator.

I like to think of our Water Resources/Public Works as a team. I've worked with them all for many years, and know that we can adapt and overcome most obstacles/problems thrown our way. We had a couple lift station panels go underwater, and short out during the flood. As soon as it was safe, we were able to quickly make a temporary repair to be able to get the pumps back going again. The team had to manually operate these stations for over a week before new panels could

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be installed. This was done day and night to keep us from having any sanitary sewer overflows. I also think we did a great job of clearing downed trees out of

"The team had to manually operate these stations for over a week before new panels could be installed. This was done day and night to keep us from having any sanitary sewer overflows."

the roadway to give emergency vehicles access to anyone in need. We also helped remove trees off downed power lines to help get power restored to town as quickly as possible. Once again, I would like to thank my team for a job well done.

If you have any questions concerning the Water Resources/Public Works Department, please call us at 638-3540, Monday through Friday, from 8:00 a.m. until 4:00 p.m. After hours water and sewer, emergencies can be reported by dialing the Town Hall at 638-3870. You will be instructed to dial "9" and follow the directions to contact the on-call duty operator. You will then be asked to enter your phone number at the sound of the tone. After entering your phone number, the automated system will inform you that your page has been sent. Please be patient, and our utility systems operator will return your call. If your call is not returned within ten minutes, please notify the Police Department at 638-1108, and they will get in contact with the on-call utility systems operator. ■

COMING EVENTS

Meetings and Activities at Town Hall have resumed on a limited basis. Please check the online calendar to see if your meeting remains on the schedule. If it does not appear on the calendar, please call Town Hall to reschedule a new meeting date and time.

NOTICE:

The River Bend Town Council will meet in Regular Session on November 15, 2018 at 7:00 p.m. in Town Hall.
There will be no work session in November.

Council Meeting
November 15
7:00 p.m.
Town Hall

Food Drive
to Benefit RCS
Now Through
December 15
Town Hall



RIVER BEND NEWS

FROM TOWN HALL
is published monthly by the
River Bend Town Council for
the residents of the Town of
River Bend.

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TOWN COUNCIL
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Buddy Sheffield
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Bill Wanamaker

TOWN MANAGER
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ZONING ADMINISTRATOR
Allison McCollum

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Contact Us:
45 Shoreline Drive
River Bend, NC 28562
252.638-3870
www.riverbendnc.org

Leaf & Limb Collection Schedule for 2018-2019

Residents may begin
placing their yard debris
street side on the dates
indicated in parentheses

Zone 1 Pick Up Begins

July 9, 2018

July 4, 2018

September 10, 2018

September 5, 2018

November 12, 2018

November 7, 2018

January 7, 2019

(includes Christmas trees)

January 2, 2019

March 11, 2019

March 6, 2019

May 13, 2019

May 8, 2019

Zone 2 Pick Up Begins

July 16, 2018

July 11, 2018

September 17, 2018

September 12, 2018

November 5, 2018

October 31, 2018

January 14, 2019

(includes Christmas trees)

January 9, 2019

March 18, 2019

March 13, 2019

May 20, 2019

May 15, 2019

Pinecones, pine straw and
leaves must be bagged. For
additional important informa-
tion about River Bend's Leaf
& Limb collection program,
please see our Ordinance online
at www.riverbendnc.org. ■

Town Council 2018 Meeting Dates

Work Session January 11
Regular Meeting January 18

Work Session February 8
Regular Meeting February 15
Work Session March 8
Regular Meeting March 15

Work Session April 12
Regular Meeting April 19

Work Session May 10
Regular Meeting May 17

Work Session June 14
Regular Meeting June 21

Work Session July 12
Regular Meeting July 19

Work Session August 9
Regular Meeting August 16

Work Session **Canceled** September 13
Regular Meeting **Canceled** September 20

Work Session **Canceled** October 11
Regular Meeting October 18

Work Session **Canceled** November 8
Regular Meeting November 15

Work Session December 6
Regular Meeting December 13

Budget Meetings

Budget Session..... March 20
Budget Session..... March 27
Budget Session..... April 3
Budget Session..... April 10
Budget Session..... **CANCELED** April 17
Budget Session..... April 24

*All Council Work Sessions and Regular Council Meetings
will be held in the River Bend Town Hall beginning at
7:00 p.m. All Council Budget Sessions will be held in the
River Bend Town Hall beginning at 4:00 p.m.*

**Green type indicates a completed leaf & limb collection*



Golf Cart Registration

Town ordinances allow for residents to drive their properly equipped golf carts on River Bend streets provided that they are inspected by and registered with our Police Department. If you plan to drive your golf cart on the roadways, you must display the 2018 registration decal.

Inspection and registration are required annually. The registration fee for each golf cart is \$10.

For additional information and to make your inspection reservation, please call the River Bend Police Department at 638-1108.



Registration is Required for all Dogs and Cats

All River Bend dogs and cats must be registered annually.

Office hours are Monday through Friday, 8:00 a.m. through 4:00 p.m. Registration is \$10.00 per pet.

Owners must present proof of rabies vaccination at the time of registration.



Pet I. D. Photos Now Available

The Town of River Bend is now offering residents the opportunity to link a digital photo of their registered pets to our Animal Registration database. When you register your pet this year, you may submit a photo by e-mail, or staff can scan a photo for you if you prefer. This photo database will help reunite lost pets with their owners more quickly in the event a pet becomes lost.

The service is voluntary and free of charge.

DOG PARK AT RIVER BEND



River Bend dogs have their own exercise area where they can play with other canines. Situated between the Town Park and Ritter Field, the dog park gives dogs a chance to run while their owners socialize.

The park is open from sunrise to sunset for dogs with proof of current vaccinations. Separate exercise areas accommodate large and small dogs.

For complete list of rules applicable to dog park use, please visit Town Hall for a brochure or view details on our web site at www.riverbendnc.org. Dog park rules are also posted at the entrance to the park.



Sign up for our

Emergency Notification System

and receive timely notifications by phone, e-mail, text messages and more.

SIGN UP NOW
at riverbendnc.org

this service provided by the Town of River Bend through
**Blackboard
connect**



River Bend has a functional Community Emergency Response Team (CERT). For more information about this group, or to volunteer, please contact the CERT liaison, Police Officer Ernest Thomas and/or visit our web site.



If you have a medical condition for which you require any type of special medical care during a disaster or if your medical condition requires assistance to evacuate during a disaster, you may wish to apply to Craven County for their Special Needs Registry. The River Bend Police Department can provide you with the appropriate form and provide some basic information about the County's program.



River Bend has a very active Community Watch program, supported by our Police Department. If you are interested in volunteering, call the River Bend Police Department at 638-1108.



River Bend has a skateboard park to meet the needs of some of our more athletic residents.

A signed parental approval form is required and helmet use is strictly enforced. For more information about the skateboard park, visit our web site or call the River Bend Police Department at 638-1108.