

FROM TOWN HAL

www.riverbendnc.org



HURRICANE RECOVERY CONTINUES BY MAYOR JOHN KIRKLAND

The Town's recovery from Hurricane Florence has gone quite well even though total recovery is a slow process. The Town staff deserves special thanks. They have worked well with the Craven County staff regarding the permitting process for home restorations. In a similar manner the interface with the Federal Emergency Management Agency (FEMA) staff assigned to River Bend recovery has provided

good direction to our staff, and the FEMA personnel have provided compliments to Manager Jackson stating their very favorable impressions relating to the competence of the River Bend staff.

The magnitude of recovery efforts is certainly reflected by the dollar cost associated with debris removal and replacement of damaged equipment and Town infrastructure. That figure runs to just over \$1,000,000. We expect FEMA and the State of North Carolina to reimburse this expenditure over a period of time that may extend to more than

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a year. The FEMA requirement for supporting documentation is quite specific. Again, our staff continues to develop the reports and records that will comply with FEMA mandates.

Manager Jackson became aware of a State program creating a zero interest \$1,000,000 loan that will "bridge" the payback period and is repaid as reimbursement is received from FEMA. This loan will restore our reserve fund balance, meaning it will be available for normal usage. The Manager also applied for participation in a program that provides temporary additional personnel for recovery work

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and provides for acquisition of additional vehicles to support the utilization of the augmented staffing. River Bend thus will soon add two temporary employees and an additional vehicle.

This information has been reported during the regularly scheduled open meetings with the Town Council. It is repeated here as an additional avenue to inform residents that staff and Council have continued to work effectively to complete the Town's Hurricane Florence recovery.



WRD/PW FEBRUARY REPORT BY BRANDON MILLS DIRECTOR OF PUBLIC WORKS

In February, Public Works installed a few more street signs around Town that had become faded. We routinely check street signs and replace as necessary. New aeration fountains were installed in the front entrance pond, as well as the Town Hall pond. The old fountains were damaged beyond repair during the hurricane. Public Works also did some minor repairs on a couple of Town-owned buildings. One building needed a small patch of shingles and a few pieces of

wood siding replaced. The other building needed the ridge cap sealed to prevent water from seeping inside. Public Works also painted approximately 20 fire hydrants around Town. The paint on the hydrants had become faded and was starting to chip off. Our people did a good job of painting these fire hydrants.

Water Resources had to repair one Shoreline Drive fire hydrant that had been damaged when struck by a vehicle. Fire hydrants are designed so that if hit by a vehicle they should break at ground level and leave the valve at the bottom of the hydrant barrel shut. This prevents a major water leak. This hydrant was

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repaired by our team and is in good working condition. The small plant clarifier drive motor had to be replaced. This motor turns the mechanism in the clarifier to move floating materials, as well as solids, back to the head of the aeration basin for further treatment. We keep spare motors in stock to limit any down time when these motors go bad.

If you have any questions concerning the Water Resources/Public Works Department, please call us at 638-3540, Monday-Friday, 8:00 a.m. - 4:00 p.m. After hours,

REPORTING AFTER HOURS WATER-SEWER EMERGENCIES

- Dial Town Hall at 638-3870.
- Dial "9" and follow the directions to contact the on-call duty operator.
- Enter your phone number at the sound of the tone.
- The automated system will inform you that your page has been sent.
- Our utility operator will return your call.
- If you do not receive a call back within ten minutes, please notify the Police Department at 638-1108. They will get in touch with the on-call utility system operator.

water and sewer emergencies can be reported by dialing the Town Hall at 638-3870. You will be instructed to dial "9" and follow the directions to contact the on-call duty operator. You will then be asked to enter your phone number at the sound of the tone. After entering your phone number, the automated system will inform you that your page has been sent. Please be patient, and our utility systems operator will return your call. If you do not receive a call back within ten minutes, please notify the Police Department at 638-1108, and they will get in contact with the on-call utility systems operator.

OUR POLICE DEPARTMENT HAS A NEW TEMPORARY HOME

The River Bend Police Department has moved to its new temporary location. It is now located in unit 114 of the Business Plaza on Highway 17 just across the street from the Shell Gas Station. They will be housed there for at least six months. The Town Council approved a six-month lease for that space with an additional sixmonth option, if necessary. Their office on Wildwood Drive was flooded and is being repaired. The Town Council is considering options to serve as the permanent home for the Police Department.



Have You Registered Your Pets for 2019?

All River Bend dogs and cats must be registered annually. The annual registration period will begin January 2 and will continue through March 31.

Town Hall office hours are Monday through Friday, 8:00 a.m. through 4:00 p.m. Registration is \$10.00 per pet.

Owners must present proof of rabies vaccination at the time of registration.



NEWS FROM TOWN HALL - APRIL 2019



RIVER BEND NEWS FROM TOWN HALL

is published monthly by the River Bend Town Council for the residents of the Town of River Bend.

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TOWN MANAGER Delane Jackson

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Contact Us: 45 Shoreline Drive River Bend, NC 28562 252.638-3870 www.riverbendnc.org

Leaf & Limb Collection Schedule for 2018-2019

Residents may begin placing their yard debris street side on the dates indicated in parentheses

Zone 1 Pick Up Begins

July 9, 2018 *July 4, 2018* September 10, 2018 *September 5, 2018* November 12, 2018 *November 7, 2018* January 7, 2019 (includes Christmas trees) *January 2, 2019* March 11, 2019 *March 6, 2019* May 13, 2019 *May 8, 2019*

Zone 2 Pick Up Begins

July 16, 2018 *July 11, 2018* September 17, 2018 *September 12, 2018* November 5, 2018 *October 31, 2018* January 14, 2019 (includes Christmas trees) *January 9, 2019* March 18, 2019 March 13, 2019 May 20, 2019 May 15, 2019

Pinecones, pine straw and leaves must be bagged. For additional important information about River Bend's Leaf & Limb collection program, please see our Ordinance online at www.riverbendnc.org. ●

Town Council 2019 Meeting Dates

Work Session	January 10
Regular Meeting	January 17
Work Session	February 14
Regular Meeting	February 21
Work Session	
Regular Meeting	March 21
Work Session	
Regular Meeting	April 18
Work Session	May 9
Regular Meeting	May 16
Work Session	June 13
Regular Meeting	June 20
Work Session	July 11
Regular Meeting	
Work Session	August 8
Regular Meeting	
Work Session	September 12
Regular Meeting	September 19
Work Session	
Regular Meeting	October 17
Work Session	November 14
Regular Meeting	November 21
Work Session	December 5
Regular Meeting	December 12
Budget M	0
Budget Session	
Budget Session	
Budget Session	April 2
Budget Session	April 9
Budget Session	
Budget Session	April 23

All Council Work Sessions and Regular Council Meetings will be held in the River Bend Town Hall beginning at 7:00 p.m. All Council Budget Sessions will be held in the River Bend Town Hall beginning at 4:00 p.m.

*Green type indicates a completed leaf & limb collection

etc.





Golf Cart Registration

Town ordinances allow for residents to drive their properly equipped golf carts on River Bend streets provided that they are inspected by and registered with our Police Department. If you plan to drive your golf cart on the roadways, you must display the 2018 registration decal.

Inspection and registration are required annually. The registration fee for each golf cart is \$10.

For additional information and to make your inspection reservation, please call the River Bend Police Department at 638-1108.



Registration is Required for all Dogs and Cats

All River Bend dogs and cats must be registered annually.

Office hours are Monday through Friday, 8:00 a.m. through 4:00 p.m. Registration is \$10.00 per pet.

Owners must present proof of rabies vaccination at the time of registration.



Pet I. D. Photos Now Available

The Town of River Bend is now offering residents the opportunity to link a digital photo of their registered pets to our Animal Registration database. When you register your pet this year, you may submit a photo by e-mail, or staff can scan a photo for you if you prefer. This photo database will help reunite lost pets with their owners more quickly in the event a pet becomes lost.

The service is voluntary and free of charge.

DOG PARK AT RIVER BEND



River Bend dogs have their own exercise area where they can play with other canines. Situated between the Town Park and Ritter Field, the dog park gives dogs a chance to run while their owners socialize.

The park is open from sunrise to sunset for dogs with proof of current vaccinations. Separate exercise areas accommodate large and small dogs.

For complete list of rules applicable to dog park use, please visit Town Hall for a brochure or view details on our web site at www.riverbendnc.org. Dog park rules are also posted at the entrance to the park.



Sign up for our Emergency Notification System

and receive timely notifications by phone, e-mail, text messages and more.

SIGN UP NOW at www.riverbendnc.org

this service provided by the Town of River Bend through Blackboard connect



River Bend has a functional Community Emergency Response Team (CERT). For more information about this group, or to volunteer, please contact the Police Department or visit our web site.



If you have a medical condition for which you require any type of special medical care during a disaster or if your medical condition requires assistance to evacuate during a disaster, you may wish to apply to Craven County for their Special Needs Registry. The River Bend Police Department can provide you with the appropriate form and provide some basic information about the County's program.

THIS AREA OBSERVED BY COMMUNITY WATCH CITIZENS RIVER BEND POLICE DEPARTMENT 638-1108

River Bend has a very active Community Watch program supported by our Police Department. If you are interested in volunteering, call the River Bend Police Department at 638-1108.



River Bend has a skateboard park to meet the needs of some of our more athletic residents.

A signed parental approval form is required and helmet use is strictly enforced. For more information about the skateboard park, visit our web site or call the River Bend Police Department at 638-1108.