

RIVER BEND NEWS

FROM TOWN HALL

www.riverbendnc.org



Water and Wastewater Utility Systems

BY MAYOR JOHN KIRKLAND

The Town's enterprise fund utilities (water and wastewater) are a complex system of pipes, tanks, pumps, generators, test equipment and electric distribution equipment. These systems are regulated by a multi-faceted set of North Carolina Division of Water Quality (DWQ) regulations. The DWQ has a team of inspectors that make unannounced inspections to determine compliance with the regulations.

Most of the equipment is out of sight and as long as it all performs well, citizens are hardly aware of its existence. The fact remains that this entire infrastructure has a finite life cycle and ultimately will need replacement. The equipment also requires occasional repair during its useful life cycle. Failure to repair or maintain the infrastructure would result in DWQ issuing Notices of Violation (NOV) with penalties assessed. Town staff works constantly to keep the system operating properly and in compliance with regulations.

"Most of the equipment is out of sight and as long as it all performs well, citizens are hardly aware of its existence."

The water and wastewater utility systems operate under permits issued by DWQ. These permits are specific as to volume of water produced and volume of wastewater treated as well as the quality of both water and wastewater discharged. These regulations also require the staff to report any improper discharges or departures from permitted standards. Failure to make such reports would result in the most severe penalties.

Our Town, like every other city and town, very much requires modern and properly operated utilities to protect public health. River Bend is fortunate that through the years, the Town Councils have remained committed to the responsibility of proper operation of these utilities.



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Immediately listed below are the water resources degrees and certifications required to operate our wastewater treatment facility. All of our operators meet these qualifications; several exceed them.

WWTP: Grade II

Collections: Grade II

WTP: B-Well

Distribution: Grade B

The system is operated by a professional staff of four, each of whom holds DWQ certification based on a course of instruction and successful completion of DWQ testing:

Christina M. Massengill, Water Resources/Public Works Superintendent

Pamlico Community College: Associate in Environmental Science Technology

Lenoir Community College: Associate in Environmental Technology Water Resource Management Concentration

Water Certifications: B-Well B-Distribution, and Cross Connection Control

Wastewater Certifications: Grade III Wastewater Treatment,

Grade II Collections, and Physical Chemical I

Brandon Mills: Lead Operator

Lenoir Community College: Associate in Environmental Science Water Resource Management Concentration

Water Certifications: C-Well, B-Distribution

Wastewater Certifications: Grade III Wastewater Treatment, Grade II Collec-

tions, and Physical Chemical I

Tommy Harper

Lenoir Community College: Associate in Environmental Science Water Resource Management Concentration

Water Certifications: C-Well, C-Distribution

Wastewater Certifications: Grade II Wastewater Treatment, Grade I Collections, and Physical Chemical I

Lamar Trowell

Lenoir Community College: Associate in Environmental Science Water Resource Management Concentration

Water Certifications: C-Well, C-Distribution

Wastewater Certifications: Grade II Wastewater Treatment, Grade I Collections

This discussion will explain why the provision of utility services is not “free.”

The cost of operations and the cost of acquisition of the infrastructure must be borne by the utility customers in the rates paid for utility service received. Several years ago, the Town Council retained a consultant to develop a computer model that is used to project the rate structure necessary to maintain and operate the utility systems. Use of this model has proven to be accurate and is a validated guide as system rates are set.

The utility systems very much parallel the ownership of a home or other real property. The home periodically needs repainting, a new roof, a new hot water heater and requires constant maintenance of lawn and landscape. The parallel to the Town's utilities is direct. The Council, not unlike the homeowner, must make the hard decision as to what cost is necessary to preserve the investment already made in infrastructure. In the Council's case that means setting the water and wastewater rates.

While everyone may wish the service was free or that the cost would never rise, this is not a realistic approach to operating a public utility. Perhaps this discussion will lead to a wider understanding of your River Bend enterprise fund utilities. ●



**TOWN MANAGER'S
REPORT**

BY TOWN MANAGER DREW HAVENS

We are now well into the process of preparing the Fiscal Year 2011-12 budget. Weekly work sessions, open to public attendance and participation, have been part of an excellent process of exchanging information with your elected leaders, staff, and citizens who attend. This process has evolved over the past several years to one that provides a high level of transparency and responsiveness to all the needs of this community.

As with any meeting of the Council, these sessions are open to the public and your attendance and participation is welcome.

I am very pleased to report that the Town has been honored by receiving a North Carolina State Treasurers Award for Excellence in Accounting and Financial Management. The Treasurer has nine categories for these annual awards that separate counties and cities by population. Our award category is for cities with fewer than 7,500 residents. We

"I am very pleased to report that the Town has been honored by receiving a North Carolina State Treasurers Award for Excellence in Accounting and Financial Management."

were recognized for making significant improvements in the transparency of financial records in fiscal year 2010. These improvements included producing a monthly financial report that allowed users to see the budget for each department in each major fund, a breakdown of budgeted revenues, and then a month-by-month reporting of actual revenues and expenses, and a year-to-date total. The second phase of this process was to design a dashboard to give users a graphic representation of the status of current revenues and expenses compared to the annual budget and a graphic

depiction of the total holdings of the town in cash and investments. The dashboard is posted each month to the town's official web site along with the complete financial report. This award honors the hard work your elected leaders and professional staff do each day to operate your local government in an open, efficient, and responsive manner.

We have an opportunity to meet with a representative from Piedmont Natural Gas to express to him the community's desire to have natural gas service. The more residents who express an interest, the greater the likelihood of this service becoming available in town. The representative agreed to hold a public meeting on Monday March 28th at 7:00 p.m. in the Town Hall. Please come out and hear from their representative, have your questions answered, and express your desire for this service.

"We have an opportunity to meet with a representative from Piedmont Natural Gas to express to him the community's desire to have natural gas service."

I encourage you to read, and follow with interest, the monthly reports provided by our superintendent of public works. Chris Massengill and her team perform critical functions for the town in the operation of our utilities and the maintenance of our buildings and grounds. We rely upon the varied experiences of this team to accomplish required work in a cost efficient and responsive manner. Their resourcefulness and commitment to serve this community is truly remarkable.

"I also want to compliment the work of our Community Watch. In 2010, this group recorded 412 separate patrols dedicated to enhancing the safety of this community."

I also want to compliment the work of our Community Watch. This group is comprised of 39 members who patrol, on average, 26 days per month. In 2010, this group recorded 412 separate patrols dedicated to enhancing the safety of this community. You are likely to see the patrols as they visit your neighborhood with a magnetic sign or flag affixed to their vehicle identifying them as a Community Watch patrol. Residents interested in helping maintain the safety of their community are encouraged to consider joining Community Watch. Contact Co-presidents Robin Beilby or Jerry Farula for more information.

As always, many thanks to the volunteers who help keep this Town functioning well and to the dedicated professional staff, with whom I am privileged to serve, who work hard to be effective and efficient in their service to River Bend. ●



ZONING REPORT

BY CHRIS SANTOS
ASSISTANT ZONING ADMINISTRATOR
AND FLOOD PLAIN MANAGER

My position as Assistant Zoning Administrator and Flood Plain Administrator for River Bend involves several duties. One of my primary responsibilities includes issuing zoning permits for our residents. For the month of March, 4 permits were issued in the zoning and floodplain development department. These permits included a fence, a deck, and an accessory structure. Permit fees for February totaled \$109.60.

Even though it may not seem like it, spring is right around the corner which means hurricane season is nearly upon us. As we all know, with hurricanes comes heavy rains and winds pushing the waters inland which can cause flooding. Should you have concerns about flooding, or if you would like information on techniques to make your home more resistant to flooding, please contact me immediately to schedule an appointment. Flooding causes enormous amounts of damage each year and, while we can't always prevent floods from happening, there are many things we can do to help alleviate and mitigate damages should such an event occur. Should you not have flood insurance on your home and personal belongings, please feel free to contact me to discuss flood insurance and your options.

"...please know that residents or contractors must secure a permit before beginning any construction project."

"The Town of River Bend works closely with the Craven County Planning and Inspections Department on all construction projects; Craven County will not issue a building permit until a contractor or resident provides a River Bend Permit."

Please know that the sooner you do, the better as there is a 30-day waiting period after the purchase of flood insurance for it to become effective. I strongly urge everyone in our community to get flood insurance; even if you don't live in the

100-year flood zone. As we all know, flooding can happen anywhere.

For all of our residents, please know that residents or contractors must secure a permit before beginning any construction project. Our most typical projects include new construction, garages, driveways, utility buildings, porches, decks, pools, fences, and drainage structures, but these are not the only items that require a permit. Please call Town Hall before starting work on any project. The Town of River Bend works closely with the Craven County Planning and Inspections Department on all construction projects; Craven County will not issue a building permit until a con-

tractor or resident provides a River Bend Permit. They also will not issue a Certificate of Occupancy until you present a Certificate of Zoning Compliance from River Bend for your completed project. All areas of River Bend, including our extraterritorial jurisdictions, must comply with our Land Use Ordinance. If you, or someone you know, are thinking about doing any work to your property, please contact me at 638-3870 ext. 216 so that all necessary paperwork can be completed. Please, also, share this information with your neighbors and, most especially, new residents if you should learn that they are about to begin any type of construction project.

Enforcement of the Town Code and Land Use Ordinances are essential to the well being of the Town and its residents. If you are aware of a violation, please contact me immediately at 638-3870 ext. 216. If I am unavailable to help you, the Police Department is an essential tool in helping to enforce Town Ordinances; feel free to contact them at 638-1108. ●



WRD/PW FEBRUARY REPORT

BY CHRISTINA M. MASSENGILL
SUPERINTENDENT
WATER RESOURCES/PUBLIC WORKS

February has been another strange weather month. One day it is miserably cold and the next day it's like spring, but that's the perks of living in beautiful North Carolina! Even with all the strange weather, Public Works and Water Resources have been using their time wisely to keep up with their duties. When it is freezing outside they do inside work, and when it is warm they are performing outside duties that have been missed due to the weather.

Public Works continues the new shop move in. Allen and Mike have completed the work benches and lighting and are moving and installing the bench tools from the old shop. The next duty will be to get the old shop cleaned up and better organized for the storage of items not used very often, such as extra signs and tools. Mike has been preparing for spring by gathering all the weed and aquatic vegetation control chemicals and equipment together to be ready to tackle the rapid growing vegetation as soon as it gets warm and stays warm. Allen attended Mosquito School in Wilmington for three days this month to prepare for his mosquito

"Mike has been preparing for spring by gathering all the weed and aquatic vegetation control chemicals and equipment together to be ready to tackle the rapid growing vegetation as soon as it gets warm and stays warm."

spraying under Craven County's guidance. The Town only sprays for mosquitoes when advised by the Craven County Health Department to do so. If you have any mosquito control questions or concerns, please contact: Stephen Cox from the Craven County Health Department at 636-4936. Stephen will be able to answer most if not all your questions and he can also give you some advice on how to help keep the mosquito population down over the early spring and summer months. Allen and Mike have also been doing some minor roadway patching on the warm days this month and they have begun the demolition of the Town Park rest rooms. Once the demolition has been completed they will begin to install new stalls and fixtures to make them not only Handicap Accessible, but look neat and clean as well.

"Allen attended Mosquito School in Wilmington for three days this month to prepare for his mosquito spraying under Craven County's guidance. The Town only sprays for mosquitoes when advised by the Craven County Health Department to do so."

Water Resources has completed the new rest room at the Wastewater Treatment facility. We are waiting for the Craven County Building Inspector to approve this final phase before the rest room can be put to use. I had the pleasure to give Lou Colombo, a new member of the Public Works Advisory Board (PWAB) a tour of the Town's Public Works and Water Resources facilities this month. Mr. Colombo spent about an hour or so with me touring all of our facilities, including the new Public Works shop, Water Treatment Plant (WTP) and Wastewater Treatment Plant (WWTP). You don't have to be a new board member to receive the same tour. Please contact me at 638-3870 X206 to schedule a tour and you can see how your money is spent in the operation and maintenance of Town facilities. Brandon worked with Alex and Pat from Elster, the radio read meter company, this month to

"Please contact me at 638-3870 X206 to schedule a tour, and you can see how your money is spent in the operation and maintenance of Town facilities."

work out some bugs in the system and he also received some much needed training on programming and troubleshooting meters and radio receivers. Brandon is now training Tommy and Lamar on what he learned from Alex and Pat. This

training should allow us operate and maintain the radio read system with little to no assistance from Elster.

If you have any questions concerning the Water Resources/Public Works Department, please call us at 638-3540, 8:00 AM until 4:00 PM, Monday through Friday. After-hours water and sewer emergencies can be reported by dialing the Town Hall at 638-3870. You will be instructed to then dial "9" and follow the directions to con-

tact the on-call duty operator. You will then be asked to enter your phone number at the sound of the tone. After entering your phone number, the automated system will inform you that your page has been sent. Please be patient and our utility operator will return your call. If you do not receive a call back within ten minutes, please notify the Police Department at 638-1108. ●



Questions / Answers
BY MAYOR JOHN KIRKLAND

Question: What is the most important work of the Town Council?

Answer: The River Bend Town Council is now engaged with the Town Staff in developing the budget for Fiscal Year 2011–12. This effort extends over a period of a month and a half with seven weekly meetings. The schedule of these meetings (identifying subject matter to be discussed) has been posted well in advance and all meetings are open to the public.

Clearly, the development and adoption of the annual budget is the single most important work that any elected municipal body is required to perform each year. The way in which our Town budget is developed makes the Council a partner with the Town Manager and staff on the elements contained in the final document. As the new fiscal year begins, the Manager has the work list authorized by the adopted budget and he moves in an orderly manner to accomplish the specific work that has been authorized. He then provides the Council members a weekly update on how the work and expenditures are tracking budget projections.

An element of an effective budget is the critical need to do good long range planning. The Town Council and Manager meet quarterly each year with the specific goal of developing a plan that makes an effort to look five years forward and to estimate the financial resources necessary to execute the plan. From this planning effort the annual budget cycle begins to reserve funds in designated Capital Improvement Projects (CIP) so project funds are available for the specific projects.

This article began with the question of what is the Council's most important work. I believe that the two elements discussed above constitute the answer. Any governing body that doesn't take time to accomplish planning and budget preparation is only "kicking the can down the road" rather than facing their responsibility and making required decisions.

The River Bend Town Councils have, over the years, embraced the responsibility of decision making in an informed and proactive fashion.

We all need to agree that “kicking the can down the road” will only produce the budget chaos found at municipal, state and even the federal level.

Doing good planning and budgeting is often not popular but is a responsibility that elected officials should not shun and then claim that the results are the fault of staff members left without guidance from the officials who have been elected to develop the annual plan of work. ●



HURRICANE PREPAREDNESS SEMINAR

HURRICANE PREPAREDNESS SEMINAR

The River Bend Community Emergency Response Team (CERT) will sponsor a Hurricane Preparedness Seminar for our residents on Wednesday, May 11. The event will take place at Town Hall from 7:00 PM until 9:00 PM.

This informative two-hour workshop will feature discussions and useful information concerning steps River Bend residents can take to better prepare for – and survive – a hurricane or other natural disaster that might disrupt life in our small community.

Speakers from Craven County Emergency Services, The Red Cross and NOAA will be on hand to speak on various topics and answer questions.

All River Benders are encouraged to attend. Early planning for storm events is essential for safety, and this event will assist you in formulating your family’s emergency plan. ●



Easter Egg Hunt

Easter Egg Hunt

**Saturday, April 23
Begins at 10:30 A.M.**

**Babies - 4 Years of Age
10:30**

Town Commons Basketball Court

**5 - 8 Years of Age
10:45**

Town Hall Parking Lot

**9 - 12 Years of Age
11:00**

Police Department

Free to all River Bend families



What is Trash and What is Recyclable?

BY GARY TODD, EWAB MEMBER

How many times have you purchased a rotisserie chicken or other item wrapped in some form of unknown packaging, and when it comes time to put out the trash you are at a loss as to what to do with it. Does it go in the recycle bin, or trash? The intent of this article is to educate you as to how to dispose of most items with the least impact on the environment and pocketbook.

Firstly, not all plastic packaging is the same. Plastic is rated by a resin number ranging from one to seven, with number imprinted inside the triangular recycling logo located on bottom of the item in question. All plastics are recyclable, with some being more cost effective than others. Generally, those items with the 1 or 2 imprinted in the logo are most cost effective to recycle. Resin #1 (PETE Polyethylene Terephthalate) is used in soda, water bottles and food packaging. Resin #2 (HDPE High density Polyethylene) is used in detergents, bleach, milk, and motor oil bottles. The remaining numbers 3-7 are for toys, plastic wrap, store bags, sandwich bags, clothing, bottles, tubs, ropes, foam food trays and various other applications, and not readily recyclable.

The GDS curbside pickup program currently handles only plastics with #1 & 2 resins. All other plastics are to be placed in trash bags and sent to the landfill. The exceptions are grocery bags and Sun Journal delivery bags, which are clearly marked recyclable and can be taken to local stores like Wal-Mart, who collect them in large quantities and send them

to a recycling center. Other items that are handled thru the curbside program are tin and aluminum cans, clean paint cans, glass bottles and jars (green and brown), newspapers including inserts and corrugated cardboard.

Here again we run into a problem, as most people feel that cardboard is cardboard, when in fact it is not. Corrugated cardboard is a combination of paperboards, usually two flat liners and one inner fluted corrugated medium, often used for making corrugated boxes. The remaining paperboards are usually heavier than writing paper and used for cereal boxes, packaging etc. These items are recycled as mixed paper. Mixed paper is not collected through the curbside program but may be dropped off at any one of the Craven County Convenience Centers which are open from 7:00 AM to 6:30 PM, Tuesday and Thursday, and Saturday and Sunday from 1:00 to 6:30 PM.

"All plastics are recyclable, with some being more cost effective than others. Generally, those items with the 1 or 2 imprinted in the logo are most cost effective to recycle."

Other items that can be disposed of at the convenience centers include magazines and non-newsprint paper, large metal items, paints (latex and oil based, only between Easter and Thanksgiving), lawn mower and automotive batteries, wood and construction demolition materials from homeowners (NOT FROM COMMERCIAL BUSINESSES), automotive oil, household trash (with “trash sticker”) and yard debris. Styrofoam (shipping peanuts may be dropped off and recycled at the UPS Store on Glenburnie Rd.).

The convenience center will not accept hazardous materials or motor vehicle tires. Electrical items such as televisions, computer screens, etc will continue to be accepted until the state ban takes effect on July 1, 2011. The

“Styrofoam (shipping peanuts may be dropped off and recycled at the UPS Store on Glenburnie Road).”

county is expected to announce a “central collection point” for those items in the near future. The County has a hazardous waste day where you can dispose of items like drain cleaners, unused chemical and paints, and other toxic substances, which takes place in the fall and will be announced shortly. Keep an eye on the River Bender, local papers or the River Bend web site for date announcements.

All and all, I feel that our community leaders have provided River Bend and New Bern with a great curbside recycling program that with a few tweaks could be improved. We all can do our part, by properly sorting those items designated for Curbside and Convenience Center disposal. We also need to be courteous to our neighbors by placing heavy items on top of recycle bins to keep light items in the bins and not in our neighbors’ yards.

“The County has a hazardous waste day where you can dispose of items like drain cleaners, unused chemical and paints, and other toxic substances, which takes place in the fall and will be announced shortly.”

I would personally like to see a program to dispose of small household and rechargeable batteries and CFL & Florescent bulbs that contain trace amounts of mercury which currently are put into the landfill. According to the Home Depot web site, Home Depot stores accept used CFL bulbs for recycling. Several other items are currently tossed into the landfill such as panes of glass, mirrors and porcelain fixtures (toilets and sinks). All could be recycled but likely are not cost effective to do so. These last items are not toxic but do take up space in the landfill, and like plastics, are there for a long time.

This article is based on my living and participating in two Northern communities that recycled extensively, on-line research, phone conversations with the Craven County Solid Waste and Recycle Administration Office, and visits to the Clarks Convenience Center. Thanks for your time.

COMING EVENTS

*Work Session
April 14, 2011
7:00 P. M.
Town Hall*

*Council Meeting
April 21, 2011
7:00 P. M.
Town Hall*

*April 5, 2011
April 12, 2011
April 19, 2011
Budget Planning Sessions
4:00 P. M.
Town Hall*

*Architectural Needs Assessment
Presentation by
Oakley Collier
During Council Meeting
April 21, 2011
7:00 P. M.
Town Hall*

*Zone 1
Leaf & Limb Pick Up
Begins
May 16
begin placing debris at street on
May 11*

*Zone 2
Leaf & Limb Pick Up
Begins
May 23
begin placing debris at street on
May 18*



**RIVER BEND
NEWS**

FROM TOWN HALL
is published monthly by the
River Bend Town Council for
the residents of the Town of
River Bend.

MAYOR
John Kirkland

TOWN COUNCIL
Bert Linkonis
Phil Seymour
Charlie Sharpe
Irving "Bud" Van Slyke, Jr.
Karl Wolfer

TOWN MANAGER
Drew Havens

TOWN CLERK
Ann Katsuyoshi

FINANCE ADMINISTRATOR
Margaret Marshburn

POLICE CHIEF
Earl "Duke" Pratt

**WATER RESOURCES/
PUBLIC WORKS
SUPERINTENDENT**
Christina Massengill

**ASSISTANT
ZONING ADMINISTRATOR**
Chris Santos

**GRAPHIC DESIGN &
TYPOGRAPHY**
Kathleen De Young

Contact Us:
45 Shoreline Drive
River Bend, NC 28562
252.638-3870
www.riverbendnc.org

**Leaf & Limb
Collection
Schedule for
2010-2011**

Residents may begin
placing their yard debris
street side on the dates
indicated in parentheses

Zone 1 Pick Up Begins

March 21, 2011
(*March 16*)

May 16, 2011
(*May 11*)

Zone 2 Pick Up Begins

March 28, 2011
(*March 22*)

May 23, 2011
(*May 18*)

Pinecones, pine straw and
leaves must be bagged. For
additional important infor-
mation about River Bend's
Leaf & Limb collection
program, please see our
Ordinance online at www.riverbendnc.org. ■

NOTICE

CHANGE OF MEETING DATE

The Town Council of the Town of River Bend has changed its scheduled Retreat from Tuesday, May 3, 2011 to Tuesday, May 10, 2011 beginning at 5:00 p.m. in the Offices of Sumrell, Sugg, Carmichael, Hicks and Hart, P.A., New Bern, NC.

**Town Council
2011 Meeting Dates**

Work Session January 13
Regular Meeting January 20

Council Retreat February 1
Work Session February 10
Regular Meeting February 17

Budget Meeting..... March 8
Work Session March 10
Budget Meeting..... March 15
Regular Meeting March 17
Budget Meeting..... March 22
Budget Meeting..... March 29

Budget Meeting..... April 5
Budget Meeting..... April 12
Work Session April 14
Budget Meeting..... April 19
Regular Meeting April 21

Council Retreat May 10
Work Session May 12
Regular Meeting May 19

Work Session June 9
Regular Meeting June 16

Work Session July 14
Regular Meeting July 21

Council Retreat August 2
Work Session August 11
Regular Meeting August 18

Work Session September 8
Regular Meeting September 15

Work Session October 13
Regular Meeting October 20

Council Retreat November 1
Work Session November 10
Regular Meeting November 17

Work Session December 8
Regular Meeting December 15

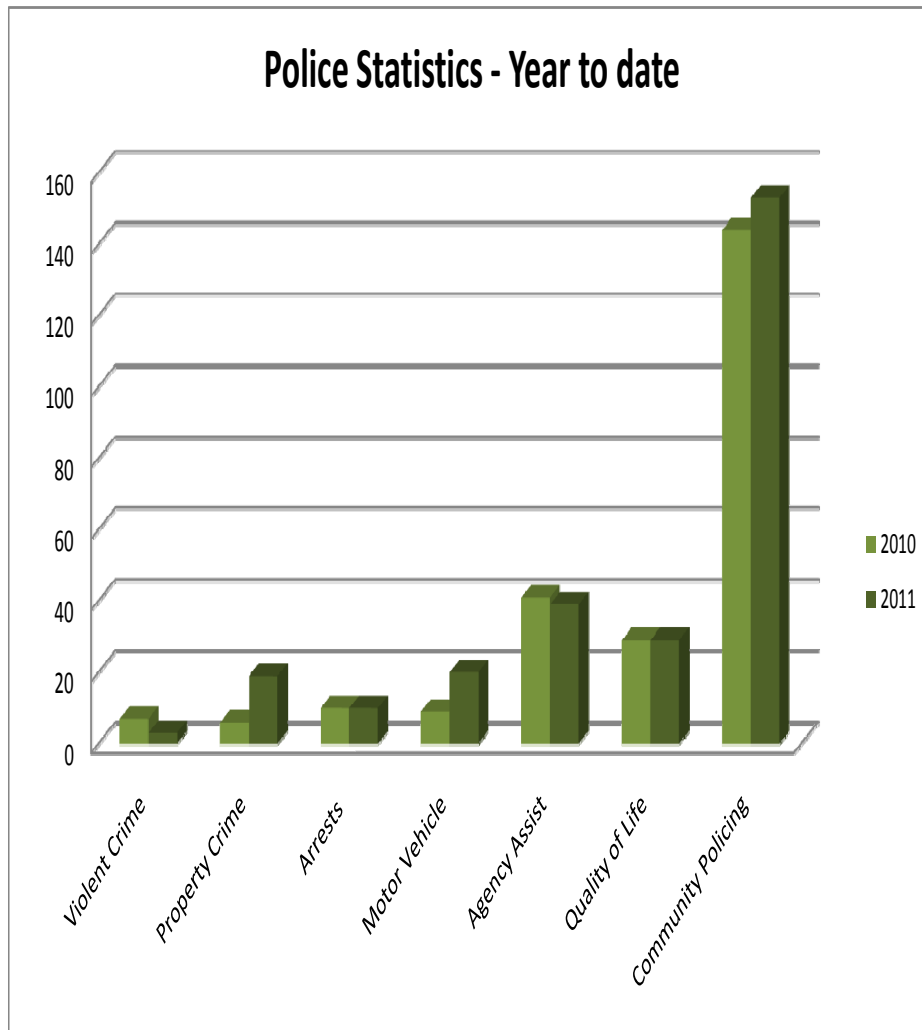


POLICE REPORT

EARL "DUKE" PRATT
CHIEF OF POLICE

CYTD REPORT as of February 2011

	2010	2011
Violent Crime	14	5
Property Crime	8	21
Arrests	16	21
Motor Vehicle	15	44
Agency Assist	85	66
Quality of Life	69	52
Community Policing	274	301
Total Activity	481	510



- Violent Crime: Includes Assault, Robbery, and Domestic
- Property Crime: Includes B&E, Identity Theft, Larcenies, Property Damage
- Arrests: Includes Summonses, Subpoena, and Involuntary Commitments
- Motor Vehicle: Includes Crashes, Warnings, Citations, and Complaints
- Agency Assist: Includes other Law Enforcement, EMS/First Responders, and Fire
- Quality of Life: Animal Complaints, Littering, Loud Music/Noise, Soliciting, Town Ordinance Citations and Warnings
- Community Policing: Includes Alarms, Assist Citizens, Assist Motorists, Juvenile Complaints, Missing Persons, Residential Checks, Roadway Debris, Suspicious Persons, Trespassing, Weapons & Hunting Violations, Welfare Checks



Town ordinances allow for residents to drive their properly equipped golf carts on River Bend streets provided that they are inspected by and registered with our Police Department.

Inspection and registration are required annually. Registration for 2011 will begin in December. The registration fee for each golf cart is \$10. For additional information and to make your inspection reservation, please call the River Bend Police Department at 638-1108.



If you have a medical condition for which you require any type of special medical care during a disaster or if your medical condition requires assistance to evacuate during a disaster, you may wish to apply to Craven County for their Special Needs Registry. The River Bend Police Department can provide you with the appropriate form and provide some basic information about the County's program.

Morning Call in River Bend

an important new service for our residents



Morning Call is an automated telephone calling service provided by the River Bend Police Department in its mission to ensure the safety and well being of all town residents. Please call 638-3870 for details.



River Bend has a very active Community Watch program, supported by our Police Department. If you are interested in volunteering, call the River Bend Police Department at 638-3870.

Sign up for our
Emergency Notification System
and receive timely emergency notifications by telephone, cell phone and e-mail.

SIGN UP NOW
at riverbendnc.org

this service provided by the Town of River Bend through
Connect-CTY



Our Wildwood Storage Facility offers a variety of indoor and outdoor storage areas to meet all of your storage needs, including parking spaces for RVs and boats. For more information, call 638-3870, ext 216.

DOG PARK AT RIVER BEND



River Bend dogs have their own exercise area where they can play with other canines. Situated between the Town Park and Ritter Field, the dog park gives dogs a chance to run while their owners socialize.

The park is open from sunrise to sunset for dogs with proof of current vaccinations. Separate exercise areas accommodate large and small dogs.

For complete list of rules applicable to dog park use, please visit Town Hall for a brochure or view details on our web site at www.riverbendnc.org. Dog park rules are also posted at the entrance to the park.



This spring, the Arbor Day Foundation awarded the Town of River Bend the Tree City USA designation for a second consecutive year. We are one of only 76 communities in North Carolina to achieve this designation. To learn more about Tree City USA, visit our web site.



River Bend has a functional Community Emergency Response Team (CERT). For more information about this group, or to volunteer, please contact the CERT liaison, Sgt. Riegelsperger and/or visit our web site.



River Bend has a skateboard park to meet the needs of some of our more athletic residents.

A signed parental approval form is required and helmet use is strictly enforced. For more information about the skateboard park, visit our web site or call the River Bend Police Department at 638-1108.