



Town of River Bend
Water Resources
45 Shoreline Drive
River Bend, NC 28562
252-638-3540

Announcing A New Payment Option

We are pleased to announce a new way to pay your Water/Sewer bills to the Town of River Bend. Direct Draft has been added to the options you can use to pay your bill. Of course, you can still pay as you have in the past, but we think some will find this new method more convenient and easy to use. We continue to investigate other options, and will let our customers know when any become available.

Direct Bank Draft

You can have the payment for your water/sewer bill drafted directly from your bank account each billing cycle. If you elect to take advantage of this service, and complete an Enrollment Form, your account will be automatically drafted on the due date shown on your water bill. No stamps, no trips to the Town Hall, no missed payments. **Best of all, it's free.**

Enrollment is simple! Just fill out an Enrollment Form and drop it off, or mail it to the Water Resources Office with a voided check for the account you want us to draft.

A few tips to keep in mind:

- If you think there is an error on your bill, contact the Water Resources Office immediately so differences can be resolved before the due date.
- High bills due to leaks or excess consumption may be deducted from your bank account before any adjustments are approved and posted to your account.
- It is very important that you notify the Water Resources Office at least 30 days before the water billing date of any changes in bank information or desire to continue to take advantage of this service.