



Duke Energy to deploy more than 20,000 line workers and support personnel to Carolinas to respond to Hurricane Florence

Hurricane Florence is forecasted to be a historic weather event in the Carolinas and power restoration could take weeks – not hours or even days.



Watch a [video update](#) from Duke Energy meteorologist

Power restoration crews

We have brought in additional resources from other states and have more than 20,000 people in place to restore power following Hurricane Florence.

We will have enough crews in the Carolinas to restore power but restoration cannot begin until the storm has passed and our workers can safely access impacted communities. Restoration efforts will be further delayed if the storm stalls, which could result in significant flooding limiting access to power equipment and additional structural damage.

Outage projection

Based on the latest track and overall forecast for Florence, we expect somewhere between 1 and 3 million outages (equates to impacting approximately 2.5 to 7.5 million people) across our Carolinas service area.

Donation to American Red Cross

Duke Energy is helping communities prepare ahead of Hurricane Florence with \$145,000 in grants to the American Red Cross. The funds will support disaster response, including support for Red Cross shelters, volunteer training and mobilization of volunteers. [Click here to read more.](#)

High water

- In anticipation of the forecast of potential significant rainfall from Hurricane Florence, Duke Energy continues to lower lake levels by moving water along all river basins by operating our available hydro units.
- The designs of the company's dams and current water levels determine the best way to move water at any given time.
- If we receive significant rainfall, lake levels will rise much more quickly due to runoff.

Stay connected with Duke Energy

For storm or power restoration updates, follow Duke Energy on Twitter (@DukeEnergy) and Facebook (Duke Energy) or visit us at our storm website: <https://www.dukeenergyupdates.com/florence/north-carolina>

Outage Reporting

- Visiting duke-energy.com on a desktop computer or mobile device.
- Texting OUT to 57801 (standard text and data charges may apply).
- Calling the automated outage-reporting system at 800-419-6356 for Duke Energy Progress customers.

Additional resources

- [ReadyNC app](#)
- www.ncdps.gov/florence

We appreciate the important work being performed by local community leaders, emergency preparedness officials, all of the first responders, and all of our partners in the community as we collectively prepare for Hurricane Florence. Please let me know how we can help and support your efforts in the days ahead.

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