



# North Carolina Department of Public Safety

## Emergency Management Risk Management

Pat McCrory, Governor  
Frank L. Perry, Secretary

Michael A. Sprayberry, Director

### FLOODPLAIN MAPPING, MANAGEMENT, AND INSURANCE CONTACTS

#### NC FLOODPLAIN MAPPING PROGRAM

<http://www.ncfloodmaps.com>

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John Lay, GISP, CFM, GIS Analyst	John.Lay@ncdps.gov	(919) 825-2330

#### NC FLOODPLAIN MANAGEMENT BRANCH

<http://www.ncdps.gov/Emergency-Management/EM-Community/EM-Resources/Floodplain-mapping/National-Flood-Insurance-Program>

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#### FEMA, REGION IV, 3003 Chamblee Tucker Rd - Hollins Bldg, Atlanta, GA 30341-4112

<https://www.fema.gov/region-iv-al-fl-ga-ky-ms-nc-sc-tn>

Roy McClure, CFM, Natural Hazards Program Specialist	roy.mcclure@fema.dhs.gov	(770) 220-8835
Janice B. Mitchell, Insurance Specialist	janice.mitchell@dhs.gov	(770) 220-5441
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Kristen Martinenza, P.E., CFM, Cooperating Technical Partners/States	kristen.martinenza@fema.dhs.gov	(770) 220-3174
		FAX (770) 220-5440

#### NFIP BUREAU & STATISTICAL AGENT – Region IV

<https://www.fema.gov/national-flood-insurance-program-bureau-statistical-agent-regional-support-offices>

Information about policies, ratings, coverage, claims, lender and agent workshops, etc:

David Clukie, CFM, Regional Liaison, NFIP Region IV	DClukie@ostglobal.com	(678) 808-8983
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#### NFIP CONSUMER & AGENT INFORMATION

<http://www.fema.gov/national-flood-insurance-program> or <http://www.floodsmart.gov>

NFIP Information and NFIP Agent Referral line (888) 435-6637

#### COMMUNITY RATING SYSTEM

<http://www.fema.gov/national-flood-insurance-program/community-rating-system>

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#### FEMA MAP INFORMATION eXchange (FMIX)

[https://floodmaps.fema.gov/fhm/fmx\\_main.html](https://floodmaps.fema.gov/fhm/fmx_main.html)

Technical assistance, LOMA/LOMR requests - toll free

(877) 336-2627 (877-FEMA-MAP)

Flood Insurance Rate Maps and Flood Insurance Studies

<https://msc.fema.gov/portal>

FEMA Map Service Center, P.O. Box 3617 Oakton, VA 22124-9617

(877) 336-2627 FAX (703) 212-4090

Community Status Book – See Current Effective Map column for FIRM Index date

<http://www.fema.gov/cis/NC.pdf>

#### NFIP PUBLICATIONS & TECHNICAL BULLETINS

<http://www.fema.gov/flood-insurance-library>, <http://www.fema.gov/floodplain-management-publications> and

<https://www.fema.gov/media-library/resources-documents/collections/4>

#### **MAILING ADDRESS**

4218 Mail Service Center  
Raleigh NC 27699-4218  
[www.ncfloodmaps.com](http://www.ncfloodmaps.com)



#### **OFFICE LOCATION**

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